



Community Information: Small Business

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Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains contact information for many small business associations, organizations and resources in Whitby, Ontario and the surrounding area.

Local Organizations

Business Advisory Centre Durham (BACD)

- **Phone:** 905-668-4949
- **Website:** www.bacd.ca
- **Email:** bacd@durham.ca
- **Address:** 3000 Garden St., Suite 200, Whitby
- Business advisory services (free to those in Durham Region).
- Business training (mentoring and workshops).
- Entrepreneurship funding programs.
- Networking opportunities.

Business Development Bank of Canada—Durham Region Branch

- **Phone:** 905-743-0554
- **Toll-free phone:** or 1-877-232-2269
- **Website:** www.bdc.ca
- **Address:** 419 King St. W., Suite 401, Oshawa
- Provides tailored financial, venture capital, and consulting services to entrepreneurs.

FedDev Ontario – Small Business Services

- **Phone:** 1-888-576-4444
- **Website:** <https://sbs-spe.feddevontario.canada.ca/en>
- Helps Ontario entrepreneurs access government business information and services.
- Provides business guides, tax information, and marketing information.

- Information available in several different languages.

Invest Durham

- **Phone:** 905-668-7711
- **Toll-free phone:** 1-800-706-9857
- **Website:** www.investdurham.ca
- Information about site selection in Durham Region.
- Information about permits, taxes, zoning, etc.
- Access to information about current industry and investment opportunities.
- Supports both local and international business by leading, facilitating, and supporting various investment attraction and business expansion initiatives.

Town of Whitby Small Businesses

- **Website:** <https://www.whitby.ca/en/work/start-and-grow-your-business.aspx?mid=3511>
- Information on demographics, taxes, utilities, etc., for the Town of Whitby.
- Information about site selection in Whitby.
- Information about licenses and permits.
- Links to small business resources.

Whitby Chamber of Commerce

- **Phone:** 905-668-4506
- **Website:** www.whitbychamber.org
- **Email:** info@whitbychamber.org
- Professional development seminars and workshops.
- Networking opportunities and other business resources.

Business Ontario

- **Website:** <https://www.ontario.ca/page/business-and-economy>
- Learn how to register your business, apply for funding, apply for tax credits, and get

free help to start your business.

Spark Centre

- **Phone:** 905-432-3999
- **Website:** <https://sparkcentre.org/>
- **Email:** info@sparkcentre.org
- Business incubator that provides advisory services, office space and day-to-day operational support to early stage and rapidly growing innovation and technology companies.

More Resources

MaRS Startup Toolkit

- **Website:** <https://learn.marsdd.com/>
- Explore advice, lessons, and tips from our community of entrepreneurs and operators.
- Toolkits for hiring talent, product positioning, and market sizing.

CFIB (Canadian Federation of Independent Business)

- **Website:** <https://www.cfib-fcei.ca/en/>
- **Phone Business Help Line:** 1-833-568-2342
- CFIB fights policy change, offers advice and support on HR and other issues.
- Specialized business resources (including on-call advisors)
- Partnerships

Canada Business: Services for Entrepreneurs

- **Website:** <https://www.canada.ca/en/services/business/start.html>
- Steps to consider before operating a business in Canada.

Business Guide for Newcomers to Canada

- **Phone:** 1-888-576-4444
- **Website:** <https://sbs-spe.feddevontario.canada.ca/en/business-guide-newcomers-canada>

Better Business Bureau

- **Phone:** 519-579-3080
- **Toll-free phone:** 1-800-459-8875
- **Website:** www.bbb.org
- Business directory, resource library, business accreditation services.

Pro Bono Ontario

- **Toll-free phone:** 1-855-255-7256
- **Website:** www.probonoontario.org
- Provides free legal advice to small business owners in Ontario. Does not accept calls from blocked, anonymous or no caller ID accounts. You must unblock your phone number to get through.

Business Resources at the Whitby Public Library

The Whitby Public Library has many business resources to help you, including:

- Books on a wide variety of business topics
- Access to online research databases
- Access to LinkedIn Learning, an online learning site with tutorials on business, software, technology, and creative skills
- Community and government information
- Business news
- Investor reports
- Internet terminals and wireless internet access
- Basic computer skills training

- Meeting room rentals

Have more questions? Contact us!

www.whitbylibrary.ca

Central Library

405 Dundas St W.

Whitby, ON, L1N 6A1

905-668-6531

askreference@whitbylibrary.ca

askcaf@whitbylibrary.ca

Rossland Branch

701 Rossland Rd E.

Whitby, ON, L1N 8Y9

905-668-1886

askrossland@whitbylibrary.ca

Brooklin Branch

8 Vipond Rd

Brooklin, ON, L1M 1B1

905-655-3191

askbrooklin@whitbylibrary.ca

